

# Registration Brochure

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present the

**11<sup>th</sup> Annual Conference for  
Providers Serving People with Disabilities**

## **QUALITY & COMPLIANCE CHALLENGES 2018**

### **Saratoga Hilton**

534 Broadway, Saratoga Springs, NY 12866

**May 8, 2018**

8:30 a.m. to 4:00 p.m.

*Check-in / Continental Breakfast Starts at 8:00 a.m.*

### **WHAT THEY SAID ABOUT LAST YEAR . . .**

**“This conference provided me with an abundance of useful information for which I can bring back to my agency”**

**“Great Conference...I learned a lot”**

**“One of the best agendas/conferences I’ve attended in 7 years!”**

**“Looking forward to next year!!”**

# GENERAL INFORMATION

<b>WHEN:</b>	Tuesday, May 8, 2018, 8:30 a.m. to 4:00 p.m. (Check-in begins at 8:00 a.m.)
<b>WHERE:</b>	Saratoga Hilton Hotel, Saratoga Springs, NY. A block of overnight rooms has been reserved at a special conference rate of \$142, plus applicable taxes. See hotel information below.
<b>WHO:</b>	This conference is intended for:  Corporate Compliance Officers * Corporate Compliance Committee Members * Quality Assurance Officers * Board Members * Executive Leadership
<b>REGISTRATION:</b>	Registration deadline is April 27. Registrations are being accepted online. <a href="#">Register Now!!</a>

## SEATING IS LIMITED – REGISTER EARLY!

### CANCELLATION POLICY:

After April 27, no refunds will be made. However, registrants may send someone else in their place.

### FOR YOUR COMFORT:

Please be aware that the temperature in meeting rooms can fluctuate; for your comfort, we recommend dressing in layers.

### PRESENTATIONS/HANDOUTS:

Presentations/Handouts will be posted by the close of business on May 9 on The Arc New York and CP of NYS websites ([www.thearcny.org](http://www.thearcny.org) & [www.cpoofnys.org](http://www.cpoofnys.org)).

### QUESTIONS:

Registration questions may be directed to (518) 439-8311. General conference questions may be directed to either (518) 436-0178 or (518) 439-8311.



**The Saratoga Hilton**

[534 Broadway | Saratoga Springs, NY 12866](#)

### HOTEL RESERVATIONS:

We have reserved a block of rooms at the Saratoga Hilton Hotel for the night of May 7, 2018 at the discounted rate of \$142 (plus applicable taxes). To reserve a room at our special rate, please click on the link below. Don't forget a tax-exempt form if applicable. **THE CUT-OFF FOR MAKING HOTEL RESERVATIONS FOR OUR GROUP RATE IS APRIL 14. AFTER THAT TIME, RESERVATIONS WILL BE ACCEPTED SUBJECT TO AVAILABILITY AT THE PREVAILING RATE.**

<https://book.passkey.com/go/ARCNYQualCompMay2018>

### DIRECTIONS:

**From the South:** Take the NYS Thruway (I-87 North) to Exit 24. Take the Adirondack Northway (I-87 North) to Exit 15. Turn left off exit. At the 5<sup>th</sup> traffic light, turn left onto Rock Street. At stop sign, turn right onto Maple Avenue. The Saratoga Hilton parking lot is on your right just after The Olde Bryan Inn.

**From the North:** Take Adirondack Northway (I-87 South) to Exit 15. Take right at exit. At the 4<sup>th</sup> traffic light, turn left onto Rock Street. At stop sign, turn right onto Maple Ave. The Saratoga Hilton parking lot is on your right just after The Olde Bryan Inn.

**From the East:** Take the Massachusetts Turnpike West to NY Thruway. Take Exit B-1 (I-90 Bypass) to I-787 North for approximately 6 miles to Route 7 West for approximately 2 miles to Adirondack Northway (I-87) for approximately 22 miles to Exit 15. Turn left off exit. At the 5<sup>th</sup> traffic light, turn left onto Rock Street. At stop sign, turn right onto Maple Avenue. The Saratoga Hilton parking lot is on your right just after The Olde Bryan Inn.

**From the West:** Take NYS Thruway (I-90 East) to Exit 24. Take Adirondack Northway (I-87 North) to Exit 15. Turn left off exit. At the 5<sup>th</sup> traffic light, turn left onto Rock Street. At stop sign, turn right onto Maple Avenue. The Saratoga Hilton parking lot is on your right just after The Olde Bryan Inn.

# CONFERENCE SCHEDULE

- 8:00 – 8:45      **CHECK-IN / CONTINENTAL BREAKFAST**
- 8:30 – 4:00      **SPONSORS & EXHIBIT VIEWING**  
*Please visit our conference sponsors & exhibitors who are supporting this conference.*
- 8:45 – 9:00      **WELCOME & OPENING REMARKS**  
*Mark van Voorst, Executive Director, The Arc New York*
- 9:00 – 10:30     **KEYNOTE: JUSTICE CENTER UPDATE**  
*Denise Miranda, Esq., Executive Director, Justice Center for the Protection of People with Special Needs*
- 10:30 – 10:45    **BREAK**
- 10:45 – 12:00    **HOW CARE COORDINATION ORGANIZATIONS INTERSECT WITH PROVIDERS' COMPLIANCE/QUALITY ACTIVITIES**  
*JoAnn Lamphere, Deputy Commissioner, Division of Person Centered Supports, NYS OPWDD*  
*Shawn M. Des Roches, Deputy Director, Division of Quality Improvement & Performance Management, NYS OPWDD*
- 12:00 – 1:00     **LUNCH** *(will be provided)*
- 1:00 – 2:30      **PANEL ON TECHNOLOGY ADVANCES IN THE I/DD FIELD – HOW QA/CC PROGRAMS ARE ADAPTING AND BENEFITTING**  
*Russel Bell, CIO, Oneida Lewis Chapter, The Arc NY*  
*Jaclyn McKenna, Chief of Quality Management, The Center for Discovery*  
*Tim O'Brien, Information Technology Director, Montgomery County Chapter, The Arc NY*  
*Phillip Proctor, Director of Enterprise Innovations, AHRC New York City*
- 2:30 – 2:45      **BREAK**
- 2:45 – 4:00      **IT, COMPLIANCE AND HUMAN RESOURCES ISSUES IN QUALITY AND COMPLIANCE**  
*Melissa Zambri, Esq., Partner, Barclay Damon, LLP*