

In the Spotlight

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NAVIGATING THE MULTI-GENERATIONAL WORKPLACE

Tuesday, October 31 – 9:30 to 10:45 a.m. & 11:15 a.m. to 12:30 p.m.

This two-part session will explore the ever-changing landscape of the U.S. workforce and its reflection of the generational makeup of the average American office. Attendees will see how creativity and planning are vital tools in producing a mutually beneficial work environment in which all generations can thrive and feel valued.

EXPLORING YOUR EMOTIONAL INTELLIGENCE

Tuesday, October 31 – 1:45 to 3:00 p.m.

Ms. Angelo will ask participants to respond to scenarios and exercises that provide insight into their emotional intelligence (EQ) and the skills that are essential to enhance this all-important component of success in both business and personal relationships. Emotional intelligence has been tied to success in leadership, management and overall performance in any role within an organization. At the end of this session, participants will be able to define Emotional Intelligence, explain the business case for understanding and improving your EQ, and describe the four EQ skills and how to enhance each effectively.